



## F.A.Q. for ArcPhoto

Updated: 06/25/2013

### 1 – General

- Q1.1: I've added photos to my map, but when I select them the view direction cone does not display in my map view and I don't see any arrows when I click **Show ArcPhoto Locations**.
- A1.1: The photos might not be georeferenced. Right-click the ArcPhoto window and choose **Remove Geolocated Photos**. If none of the photos are removed, they are not geolocated photos and cannot be used in ArcPhoto. If the photos do disappear then they are geolocated so you should then try closing and re-opening the project and re-adding the photos. If they still don't appear, it may be a coordinate system issue and you should contact the State GIS Coordinator for assistance.
- Q1.2: I added photos to my project with ArcPhoto, but got zoomed away from my site of interest and I cannot tell where my view has ended up after the automatic zoom.
- A1.2: **Click** the **Go Back to Previous Extent** (Back) button in ArcMap to zoom back to the view where you had been working. Alternately, you can **right-click** a layer that covers your site, such as the conservation plan, project based shapefile, or a GPS shapefile that covers the site and then **click Zoom to Layer**.
- Q1.3: I tried to use the hyperlink tool, but I get an error when I click the features.
- A1.3: The path to or file names of the features has probably changed. Look at the attribute table of the photo points shapefile to see the old paths and names. You may see that you have to map a drive using a different drive letter and then try again. If you find the path and filenames that have been changed, you can edit the shapefile to update the attributes in the PhotoName column. At that point, it's probably easier to just create a new shapefile with the updated paths and names automatically generating using ArcPhoto to add the photos from the directory you've found them in and then export a new set of points. Then enable hyperlinking on the newly generated photo points file. If you still have trouble, contact the State GIS Coordinator for assistance.