

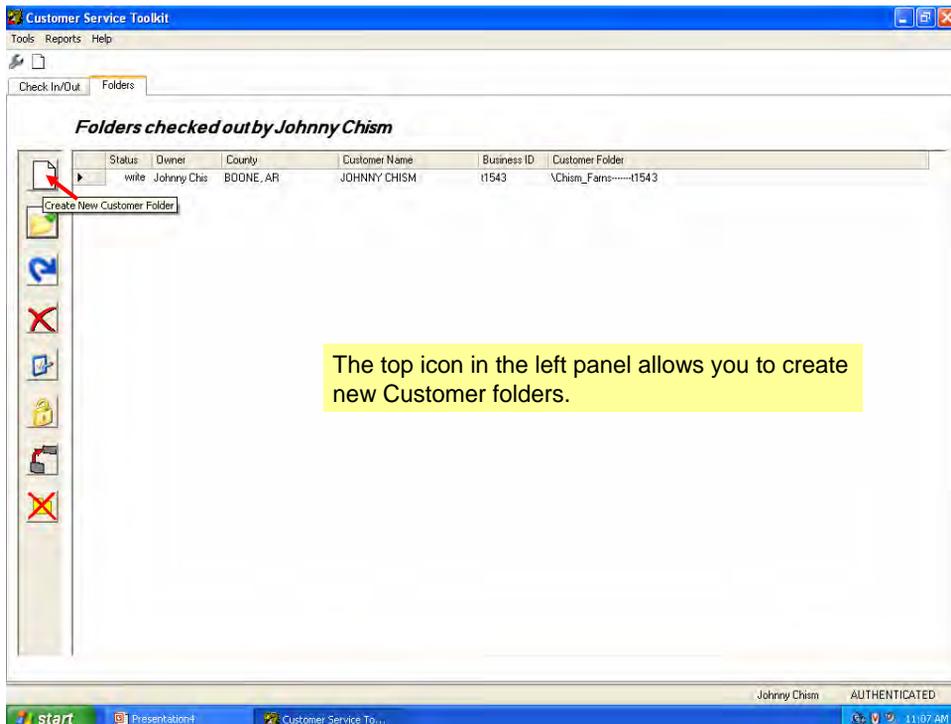
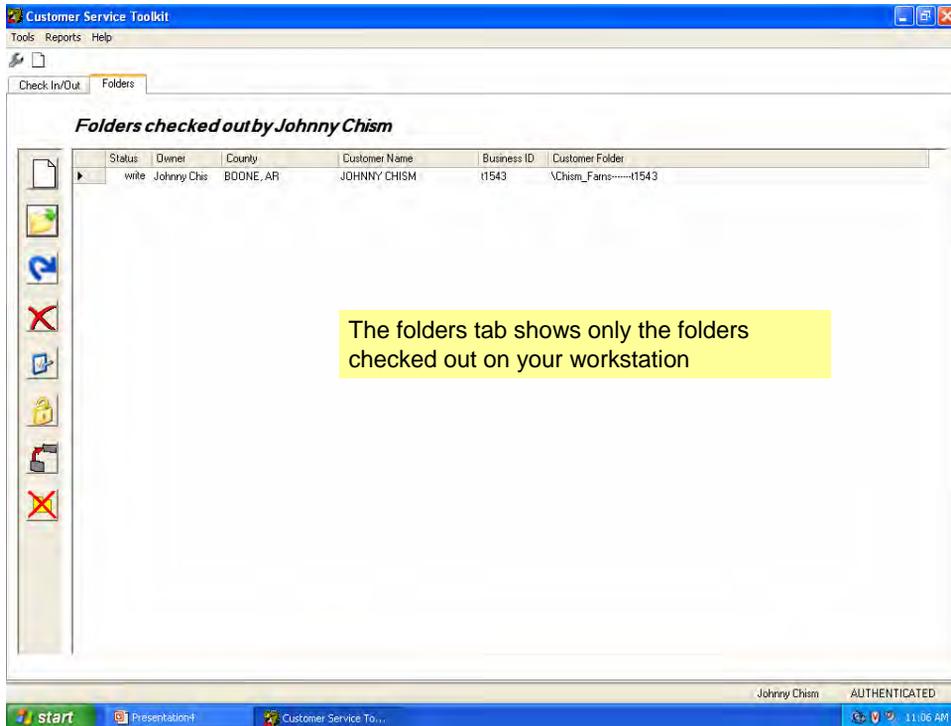
Customer Folder Tabs

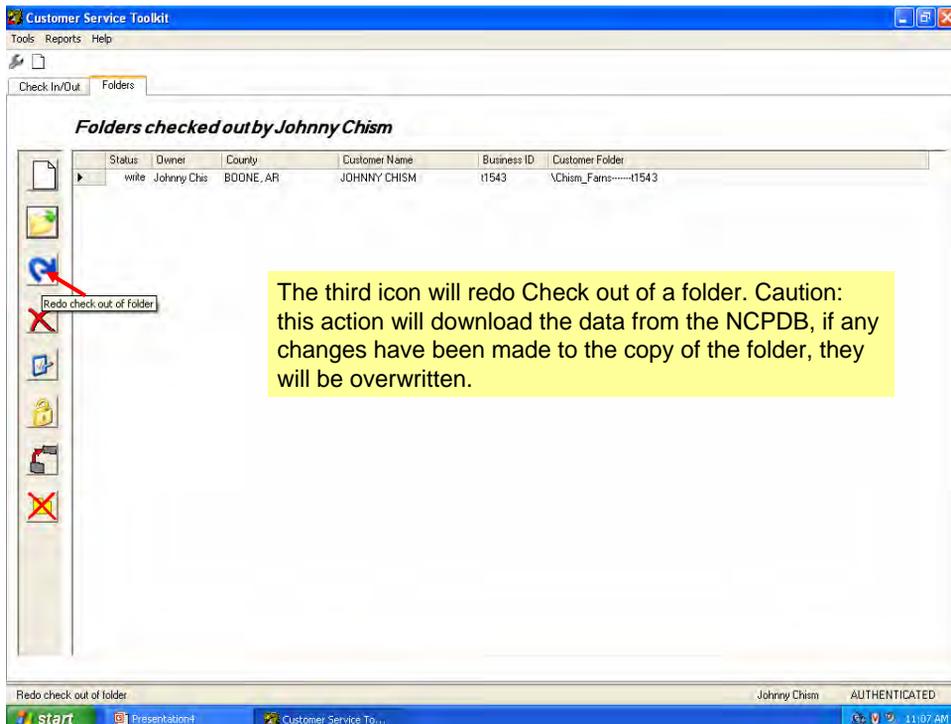
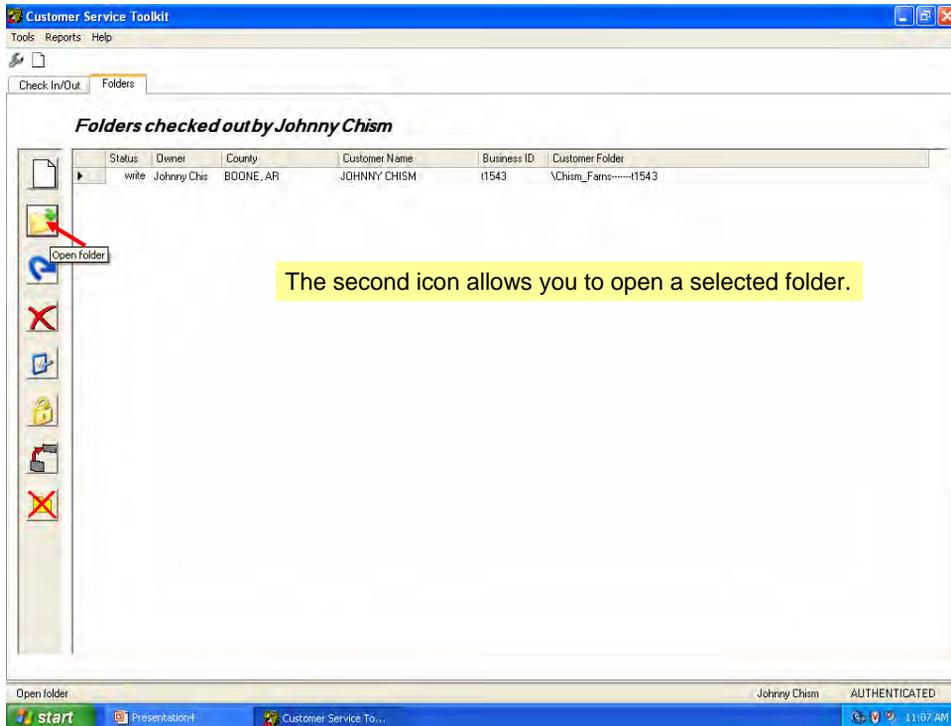
Toolkit 2004

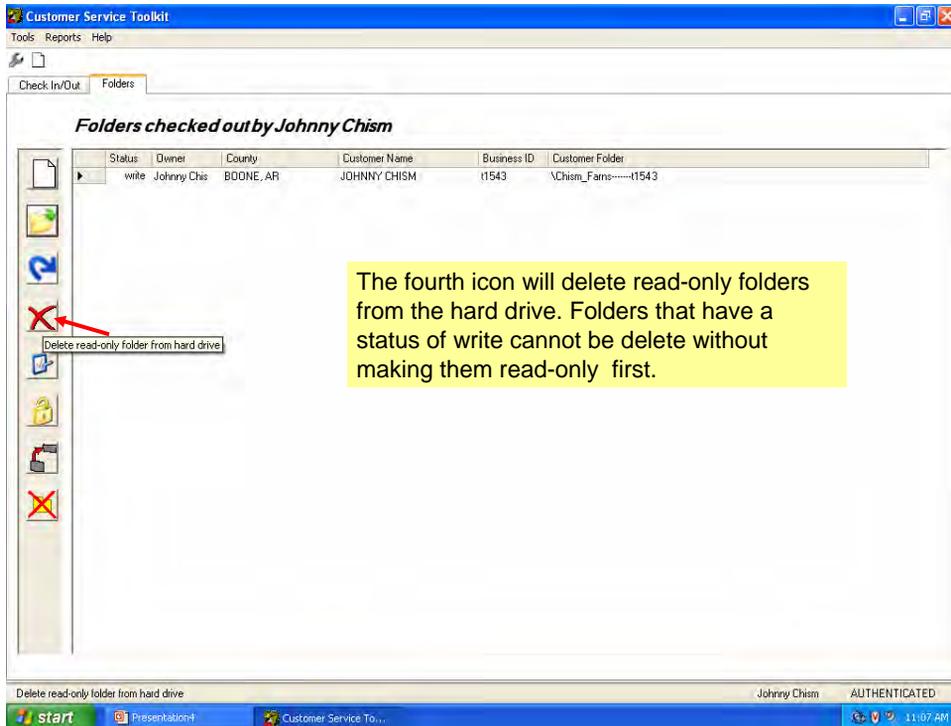
The screenshot displays the 'Customer Service Toolkit' application window. At the top, there is a menu bar with 'Tools', 'Reports', and 'Help'. Below the menu bar, there are two tabs: 'Check In/Out' and 'Folders'. A red arrow points to the 'Folders' tab. The main search area contains a dropdown menu for 'County' set to 'BOONE', and input fields for 'Customer or Business Name', 'Business ID', and 'Tract Number'. There are 'Clear' and 'GO' buttons. Below the search area, there are two tables. The left table is titled 'National Conservation Planning Database' and shows a list of records with columns for Status, Owner, Customer Name, and Customer Folder. The right table is titled 'My Checked Out Folders' and shows a list of checked-out folders with columns for Status, Owner, County, Customer Name, and Customer Folder. A yellow callout box with black text is overlaid on the right side of the interface, stating: 'The check In/ Out tab shows all the customer folders in the NCPDB on the left and all folders checked out to your workstation on the right. Click on the folders tab.' At the bottom of the window, there is a status bar showing '67 records returned', 'Johnny Chism', and 'AUTHENTICATED'. The Windows taskbar at the very bottom shows the 'start' button, 'Presentation3', 'Customer Service To...', and the system clock '11:04 AM'.

Status	Owner	Customer Name	Customer Folder
free		ALBERT MCFARL	\albert_mcfarlan-----mcfar
free		ARKANSAS SHE	\ar_sheiffs_youth_ranchsheriffs
free		CLIFFORD BARN	\barnet_clifford-----barc
free		BOB PADFIELD	\bob_padfield-----padb
free		RUSSELL TRENT	\busch_trent-----busct
free		CALVIN DEES	\calvin_dees-----deescal
free		LINDA CATON	\calton_linda-----catol
free		ARTHER W BARR	\cocky_barrett-----barc
free		TOM COLLINS	\collins_tom-----coll
free		COURTNEY HUS	\courtney_hussercourtneyhuss
free		DALE G HARDMA	\dale_hardman-----hard
free		DAVID A BARNES	\david_barnes-barnesdavid
free		DEAN CURBOW	\dean_curbow-----curde
free		JESSIE DEES	\dees_jessie-----deej
free		DENNIS W NORT	\dennis_norton-----nord
free		CHARLES E DIXO	\dixon_charles-----dixc
free		MICHAEL DIXON	\dixon_mike-----dixm
free		DON PERSON	\don_person-----perd
free		DONNIE M JONE	\donnie_jones-jonesdonnie
free		DOUGLAS HOLT	\doug_holkampdougholkamp
free		DOYAL E TURNE	\doyle_e_turner-----turd

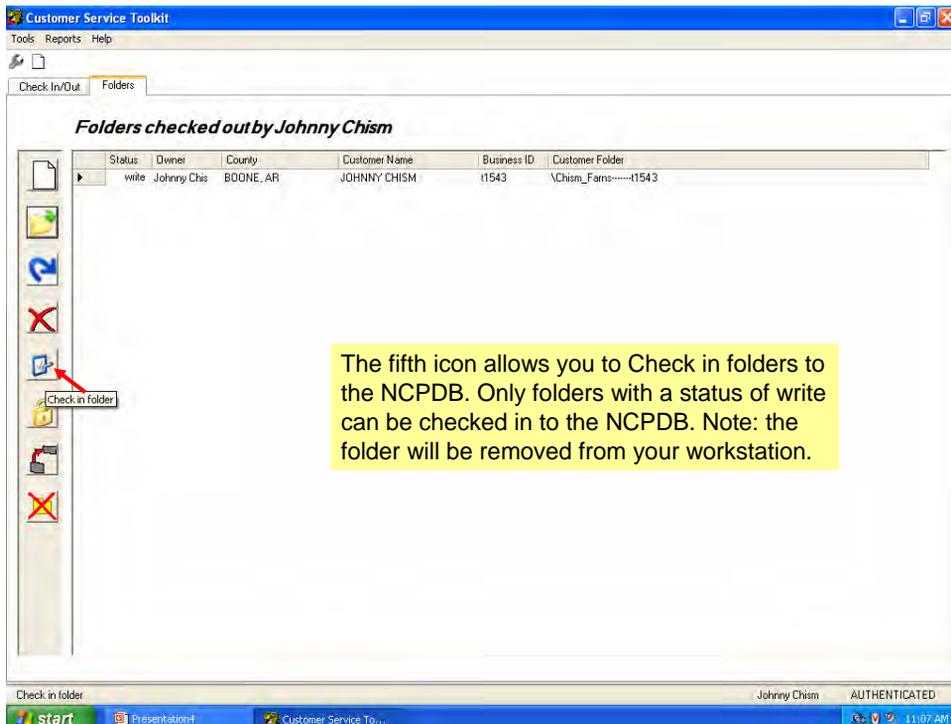
Status	Owner	County	Customer Name	Customer Folder	
	write	Johnny Chis	BOONE, AR	JOHNNY CHISM	\Chism_Fans-----



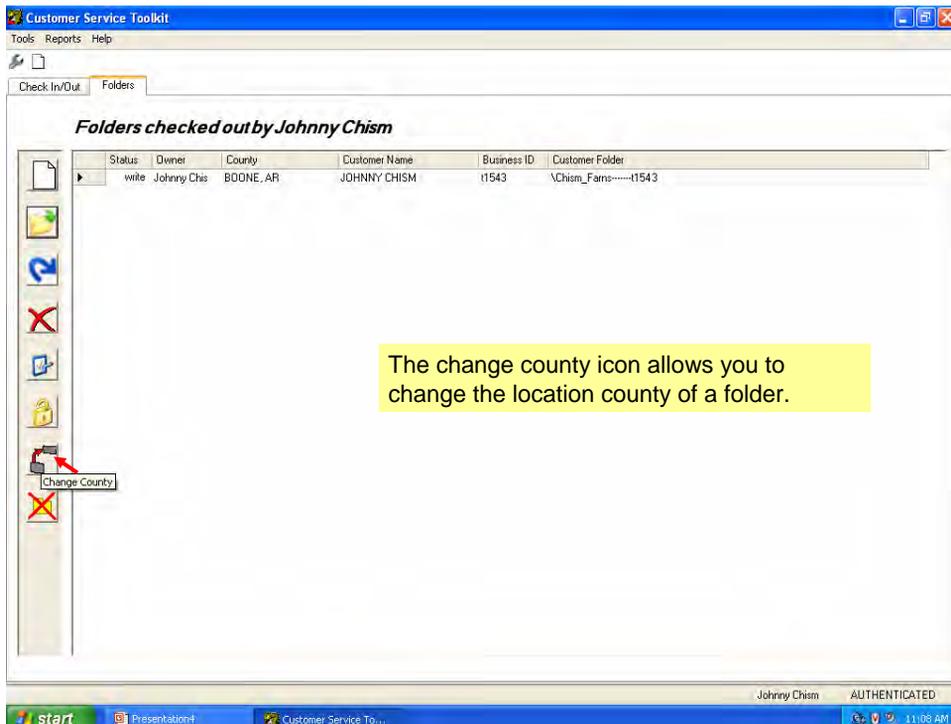
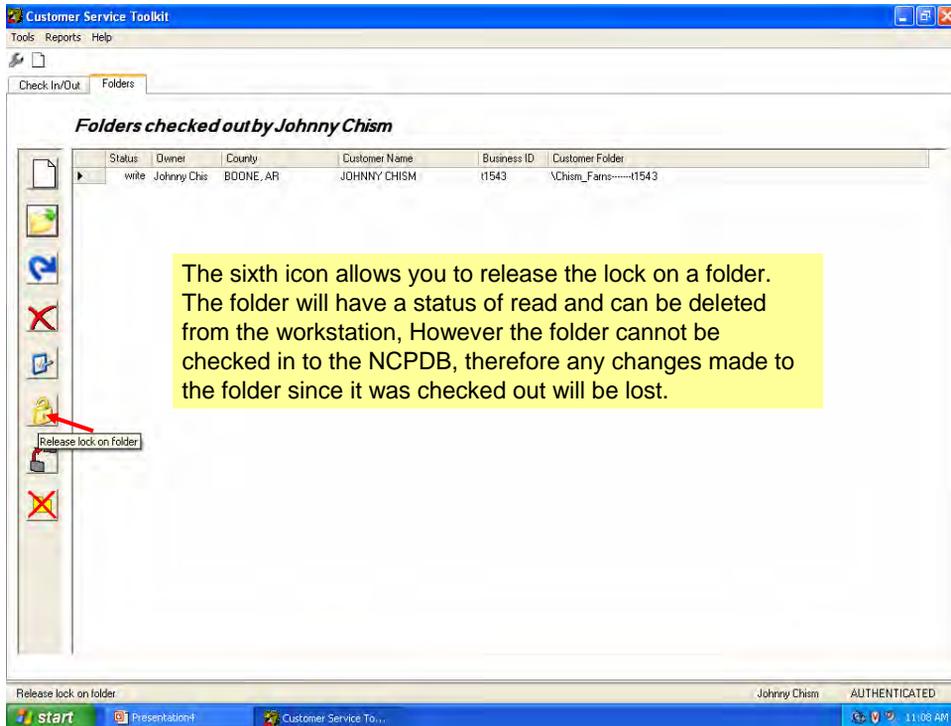


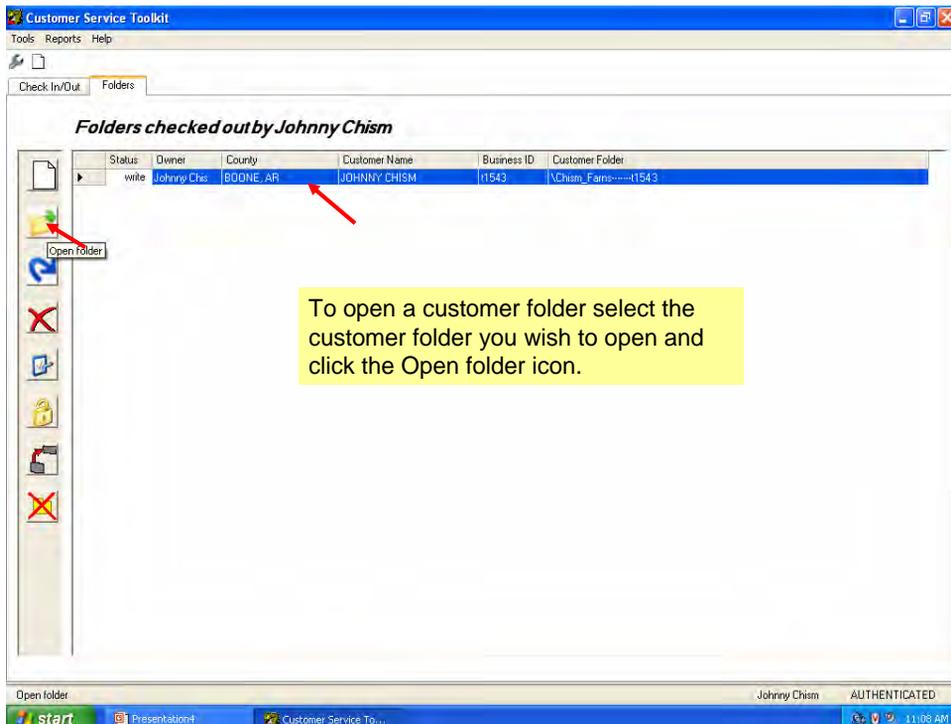
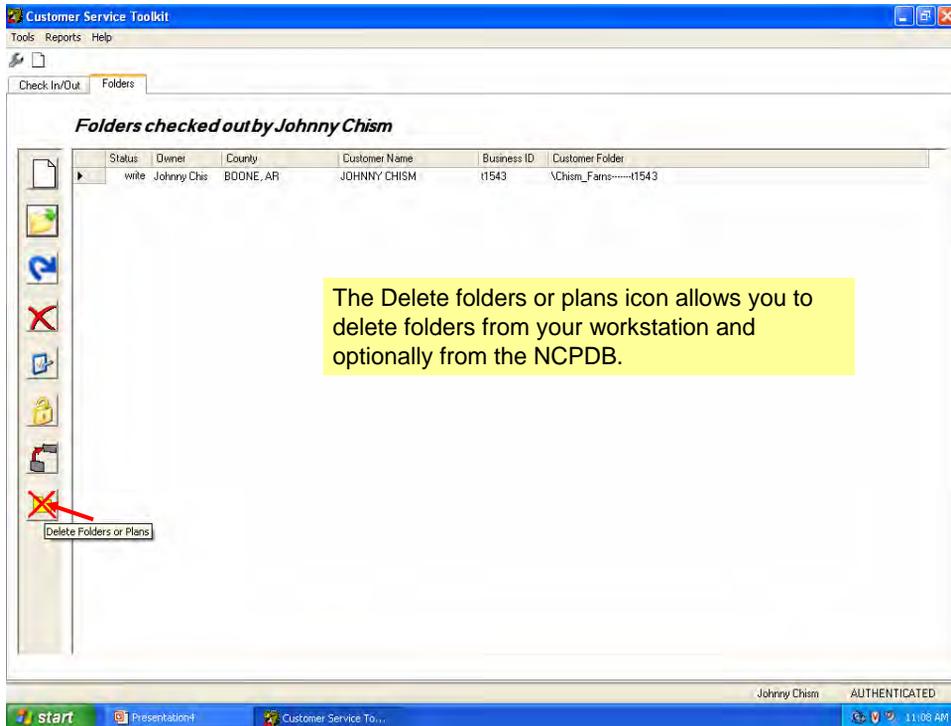


The fourth icon will delete read-only folders from the hard drive. Folders that have a status of write cannot be delete without making them read-only first.



The fifth icon allows you to Check in folders to the NCPDB. Only folders with a status of write can be checked in to the NCPDB. Note: the folder will be removed from your workstation.





Customer Service Toolkit JOHNNY CHISM \Chism_Farms-----11543

Tools Reports Help

General Assistance Notes Land Units Practice Schedule Customer Files

Name: JOHNNY CHISM Business: (870) 741 - 9600
 This is the decision maker Home:
 Business: Chism Farms Business Fax: None available
 Mobile: None available
 Address: 927 QUAIL AVE Email:
 927 QUAIL AVE
 HARRISON, AR
 72601

The customer folder opens on the general tab. This information is extracted from SCIMS and cannot be edited. Any edits to the customer information must be made in SCIMS. You can add associated customers to this customer folder, Click Add Associated Customer.

Add Associated Customer Edit/ Delete Associated Customer Update Outlook Contact

Johnny Chism AUTHENTICATED

Customer Service Toolkit JOHNNY CHISM \Chism_Farms-----11543

Tools Reports Help

General Assistance Notes Land Units Practice Schedule Customer Files

SCIMS Browser

Name: JOHNNY CHISM
 This is the decision maker
 Business: Chism Farms

USDA Service Center Information Management System
 Customer Search Page

Location State: ARKANSAS Service Center: ALL SERVICE CENTERS
 National Search: Service Center Details

Type: Individual Business Both
 Active: Active Active and Inactive Inactive

Tax ID ID: ID Type: Whole ID

Name: Starts With Exact Match
 Last or Business:
 First:

Other: Common Name:
 Zip Code:
 Phone No:

Search Reset

Add Associated Customer

The SCIMS window opens and allows you to search for a customer. Note: New customers cannot be added from within Toolkit 2004 they must be added in SCIMS.

Customer Service Toolkit JOHNNY CHISM |Chism_Farms-----11543

Tools Reports Help

General Assistance Notes Land Units Practice Schedule Customer Files

Name: JOHNNY CHISM
 This is the decision maker
 Business: Chism Farms
 Address: 927 QUAIL AVE
 927 QUAIL AVE HARRISON, AR 72601

Add Associated Customer

ALMA L CHISM	Social Security	195 562 HIGHWAY 185	LEXA, AR 72355-8512	803927-1377	ARKANSAS	PHILLIPS
ANN CHISM	Social Security	89 CHISM TRL	JERUSALEM, AR 72080-8345	501069-1136	ARKANSAS	CONWAY
BERNARD CHISM	Social Security	415 MAPLE ST	HOUSTON, AR 72070-8010	501069-2370	ARKANSAS	CONWAY
BILLY G CHISM	Social Security	89 CHISM TRL	JERUSALEM, AR 72080-8345	501069-1136	ARKANSAS	CONWAY
BILLY G CHISM	No Tax Id	1418 PECAN ST	CROSSETT, AR 71635-4005		ARKANSAS	ASHLEY
BOB CHISM	Social Security	UNABLE TO FORWARD	LEWISVILLE, AR 71945-9802			
CARL E CHISM	Social Security	PO BOX 185	LEXA, AR 72355-0185		ARKANSAS	LEE
DINAH CHISM	No Tax Id	RR 1 BOX 67A	OZAN, AR 71855			
EDITH A CHISM	No Tax Id	UNKNOWN	POCAHONTAS, AR 72455		ARKANSAS	RANDOLPH
ETHEL RAE CHISM	Social Security	PO BOX 301	HOLLY GROVE, AR 72069-		ARKANSAS	MONROE
EULAS A CHISM	Social Security	827 CANEY VALLEY DR				CONWAY
EULAS CHISM	Social Security	RR 1 BOX 204				CONWAY
EULAS WELDON CHISM	Social Security	827 CANEY VALLEY DR				CONWAY
FLORA CHISM	Social Security	3521 COUNTY ROAD 73				BAXTER
GLEN CHISM	Social Security	16658 HIGHWAY 5 S				BAXTER
HARDY CHISM	Social Security	16717 ARKANSAS HIGHWAY 31 N	WARD, AR 72176-8717		ARKANSAS	LONOKE
HENRY CHISM	Social Security	RR 1 BOX 330	GASSVILLE, AR 72635-9737		ARKANSAS	BAXTER
HENRY CHISM	Social Security	1505 9TH ST	BARLING, AR 72023-1810			
JAMES H CHISM	Social Security	RR 1 BOX 136A	PLUMERVILLE, AR 72127-9729		ARKANSAS	CONWAY
JAMES B CHISM	Social Security	RR 1 BOX 205	CENTER RIDGE, AR 72027-9747		ARKANSAS	CONWAY

Page 1 of 3 Next >>

Customer Service Toolkit JOHNNY CHISM |Chism_Farms-----11543

Tools Reports Help

General Assistance Notes Land Units Practice Schedule Customer Files

Name: JOHNNY CHISM
 This is the decision maker
 Business: Chism Farms
 Address: 927 QUAIL AVE
 927 QUAIL AVE HARRISON, AR 72601

Business: Home: Business Fax: Mobile: Email:

Are you sure you wish to add this participant?

SCIMS Customer Selected: HARDY CHISM

Make this participant Decision Maker

OK Return to SCIMS Close

Add Associated Customer Edit/Delete Associated Customer Update Outlook Contact

Johnny Chism AUTHENTICATED

