



Natural Resources Conservation Service
316 W. Boone Ave. Suite 450
Spokane, WA 99201-2348

phone 509-323-2900
fax 509-323-2909
web site www.wa.nrcs.usda.gov

Date: October 6, 2008

WASHINGTON BULLETIN WA340-9-1

SUBJECT: SPA - FY 2009 Quality Assurance Plan (QAP)

Purpose. To transmit QAP

Expiration Date: September 30, 2009

NRCS employees take pride in delivering quality technical assistance and customer service to our clients. As such, each employee has a role in ensuring quality in NRCS activities and providing input for improvements in delivery, productivity, and services. The Washington Quality Assurance Plan for FY 2009 is attached. It details roles and responsibilities and provides specific plans for this year's appraisals and field office visits. The national policy governing quality assurance was updated in February 2008 and added some new requirements, which are accounted for in our plan. As a result of these new requirements, some of the dates we have been used to meeting in the past have been moved up. In particular, the date for providing Area reports to the State Office on spot checking activities has been moved to November 30.

The Quality Assurance Plan is an integral component of our State Business Plan. I encourage you to review the FY 2009 Quality Assurance Plan. If you have any questions or concerns, please contact Sherre Copeland at 509-323-2911.

LISA R. COVERDALE, ACTING
State Conservationist

DIST: E