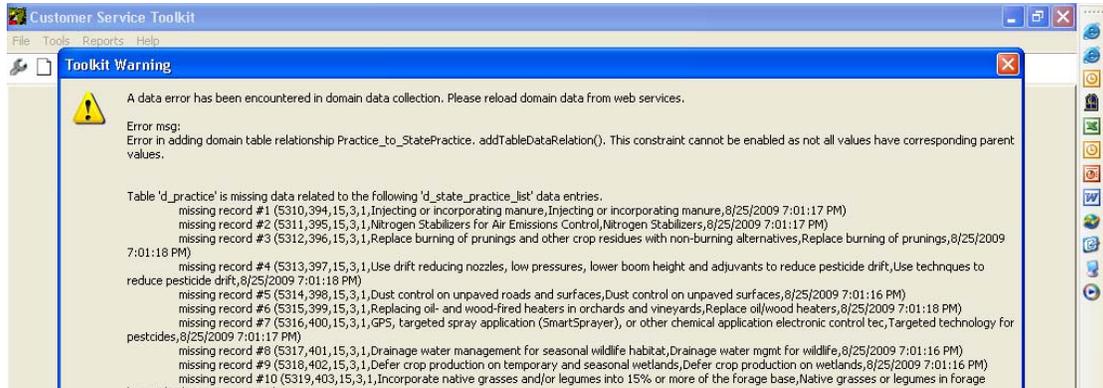


# Pacific Islands Area - Toolkit Issues & Resolutions

## 3. Toolkit Warning “A data error has been encountered in domain data collection...”

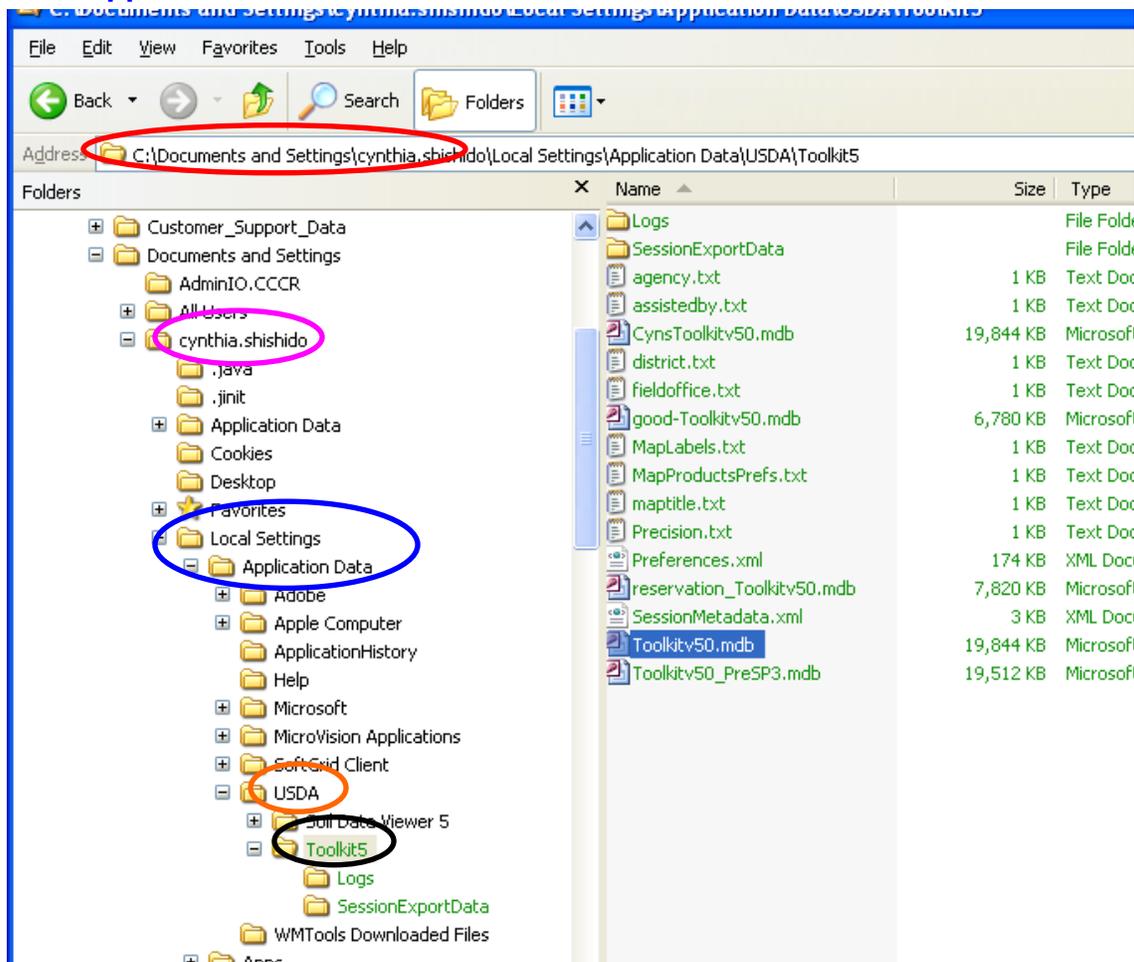
Toolkit warning: “A data error has been encountered in domain data collection. Please reload domain data from web services”.



While web services were being updated, a bad batch of data was inadvertently loaded causing numerous computers

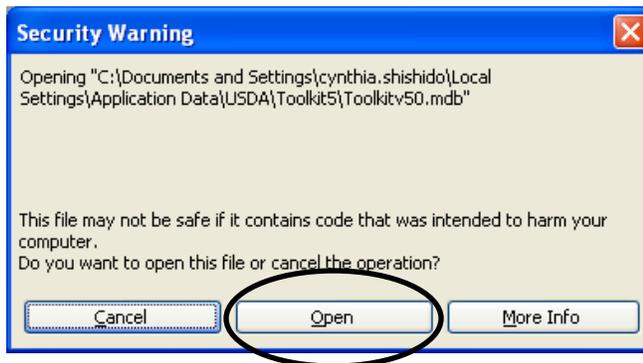
Below are instructions on the fix:

1. Go to your c drive:  
C:\ **Documents and Settings** \ “**your name**” \ **Local Settings** \ **Application Data** \ **USDA** \ **Toolkit5**

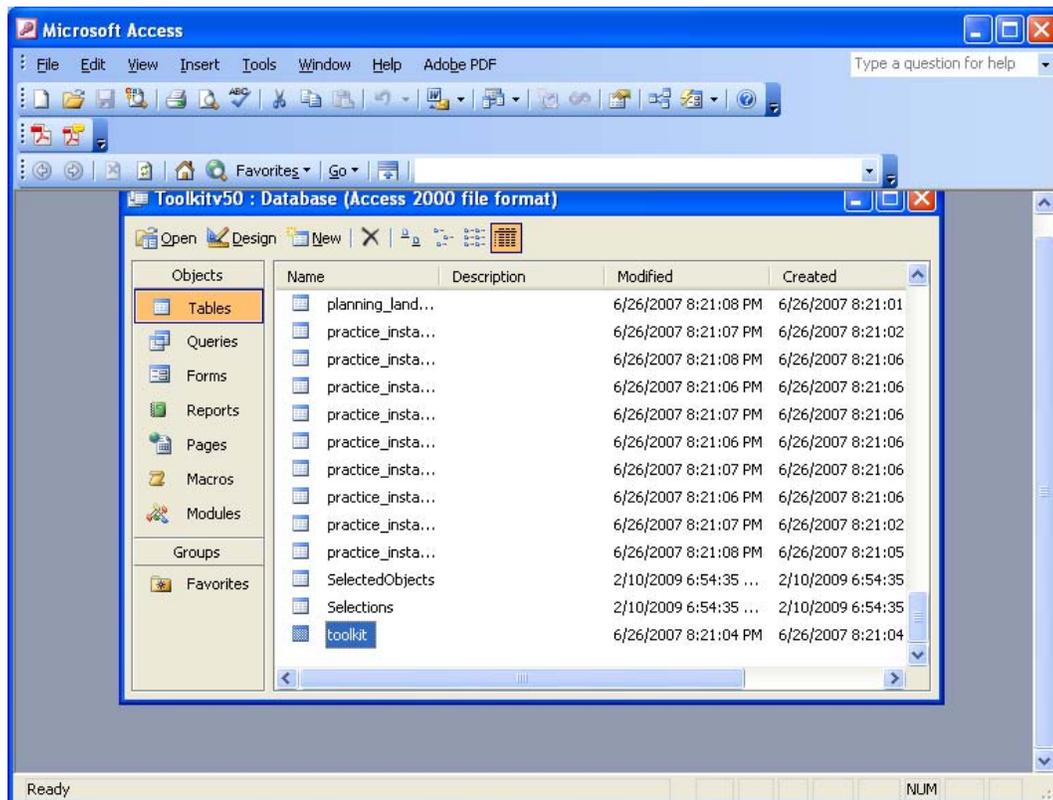


3. Toolkit Warning “A data error has been encountered in domain data collection...”

2. Double click on the “Toolkitv50.mdb” file to open.
3. Select “Open”.



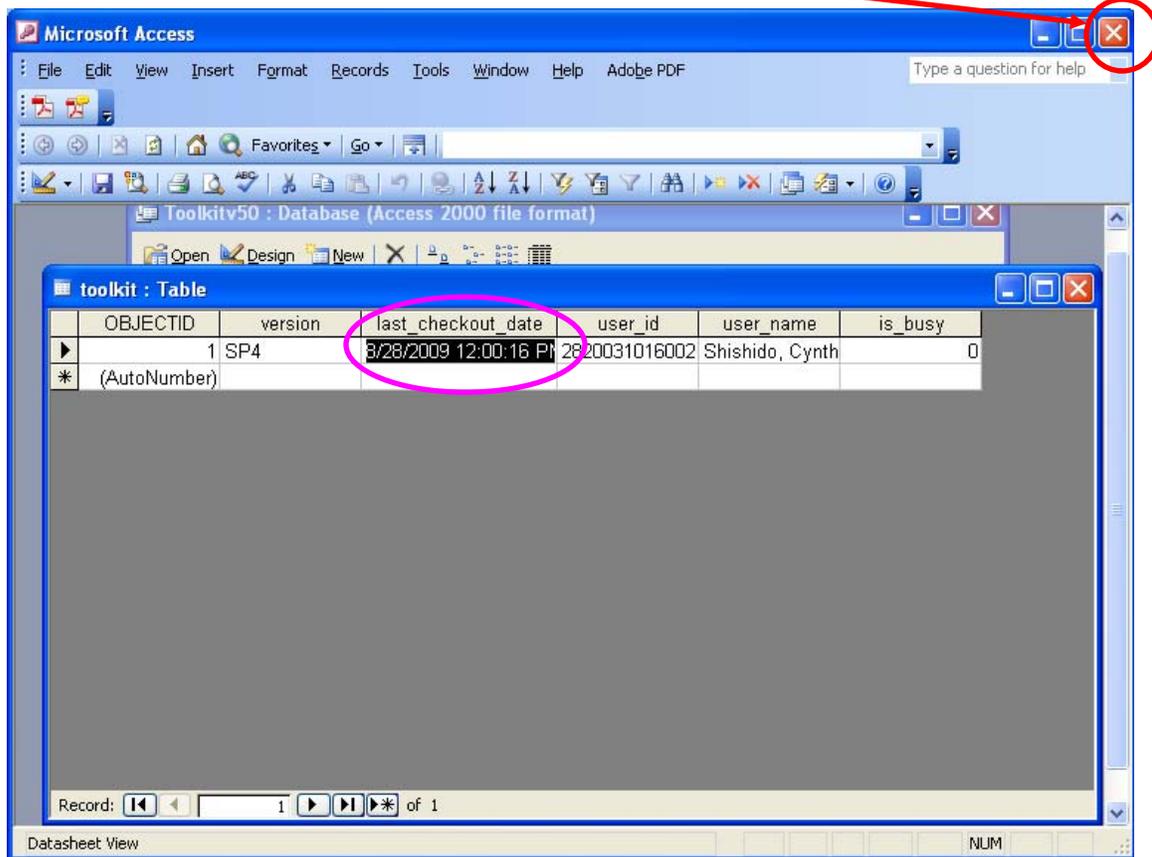
4. Select “toolkit”, right click and select “Open”.



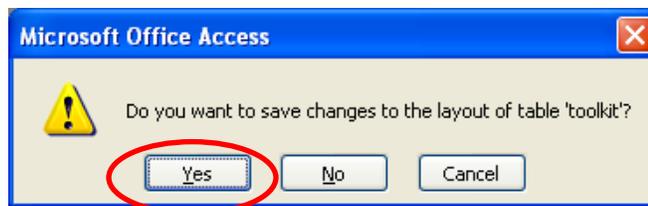
3. Toolkit Warning “A data error has been encountered in domain data collection...”

5. Delete the contents of the “last\_checkout\_date” column.

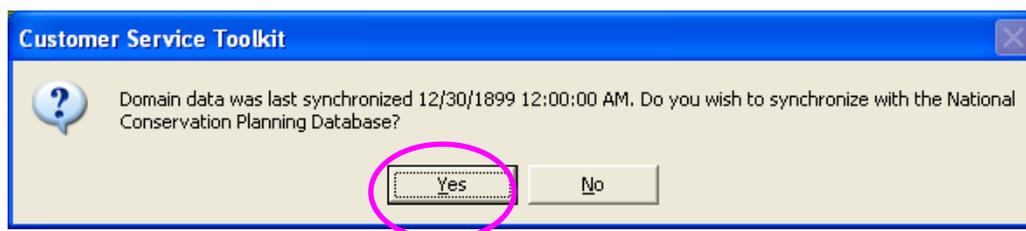
6. Close the table by clicking on the red “X”.



7. Select “Yes”.



8. Open Toolkit. When the data synchronization message opens up, select “Yes”.



3. Toolkit Warning “A data error has been encountered in domain data collection...”

If Toolkit does not open, contact your State Toolkit Coordinator

