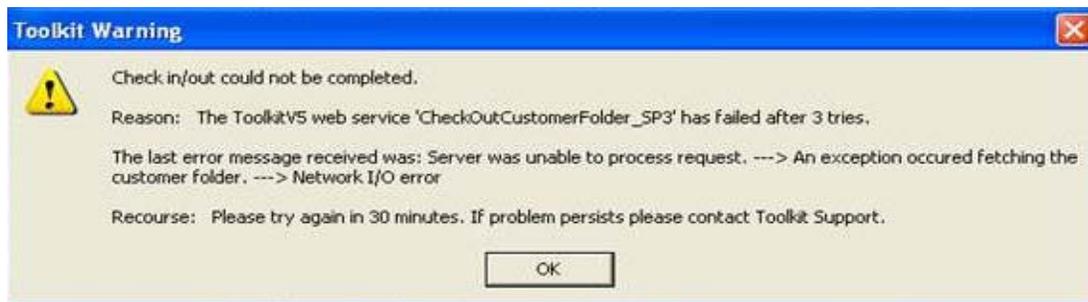


Pacific Islands Area – Current Issues & Resolutions

February 19, 2010

Current Toolkit Support Issues

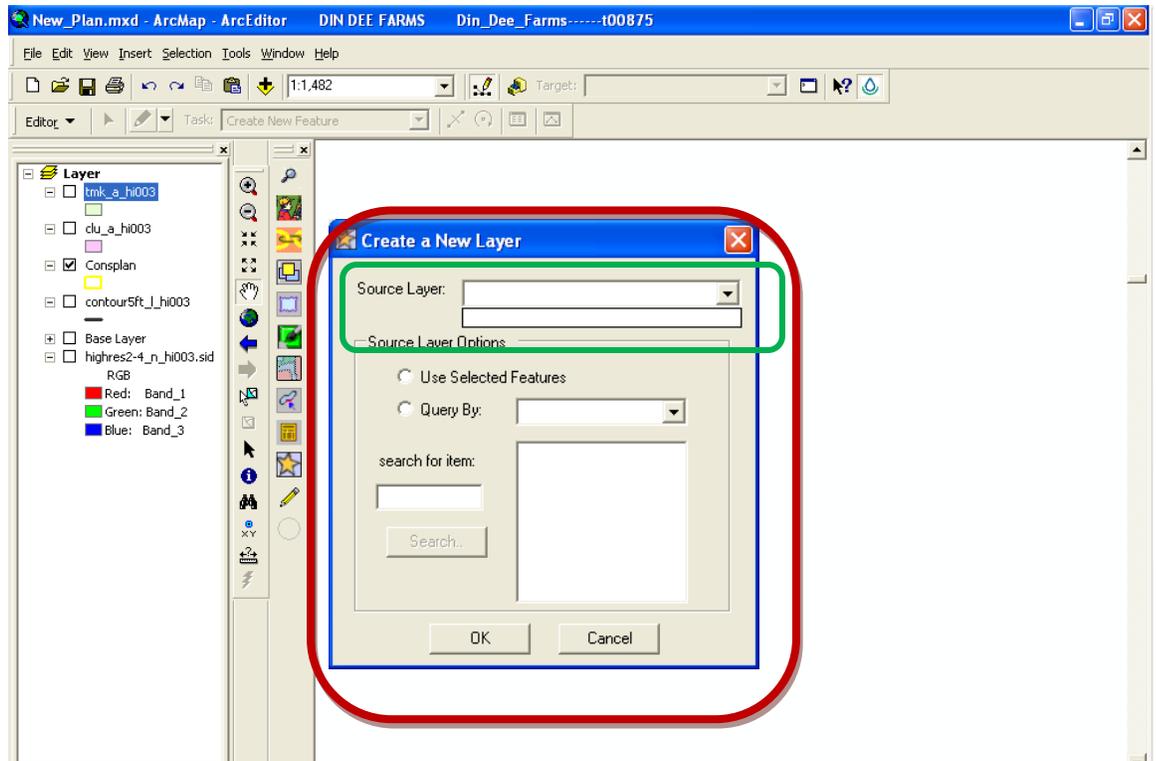
1. **Several users have reported problems checking folders in and out, creating new customers, etc.**
 - a. Network outages were caused by a malfunctioning Telecom switch that affected Web Services. Network connectivity has since been restored and resolved the majority of these issues.



2. FSA CLU Layers

- a. When creating planned land units using Farm Service Agency's Common Land Unit (CLU) Layer, several states have reported Toolkit not recognizing the CLU Layer as a source.

Note: CLU Layer has been added to the view, but when using "Create a New Layer", no "Source Layer" shows up



Issue: FSA probably exported the CLU Layer in the NATIVE format instead of the USDA format when the layer was uploaded

Please report any CLU issues to GIS Specialist Patricia Shade or myself. We will request FSA to recreate the CLU layer and export it into the USDA format.