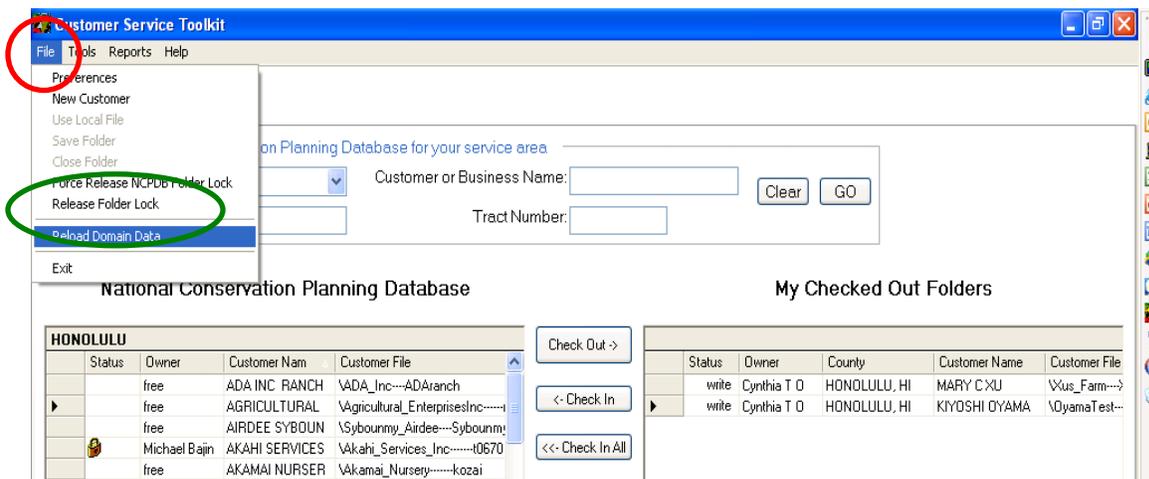


Pacific Islands Area Toolkit Training Manual

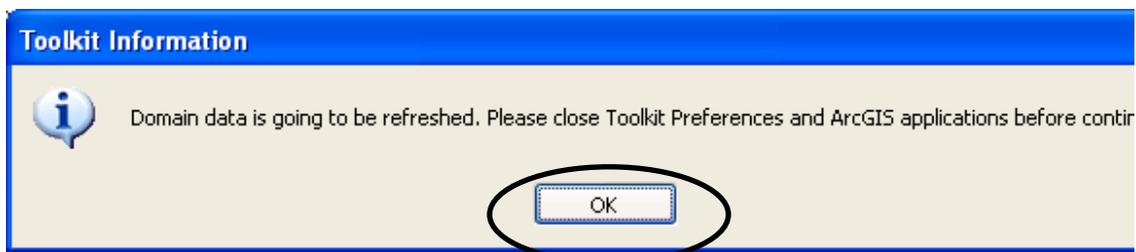
17. Refreshing Domain Data in Customer Service Toolkit

The **Domain Data Reload** feature allows the latest changes made to your domain data to be downloaded to your workstation. For instance, if your practice narratives were recently modified in the Conservation Practice Standards (CPS) Web application, you will need to use this feature to see the changes in Toolkit.

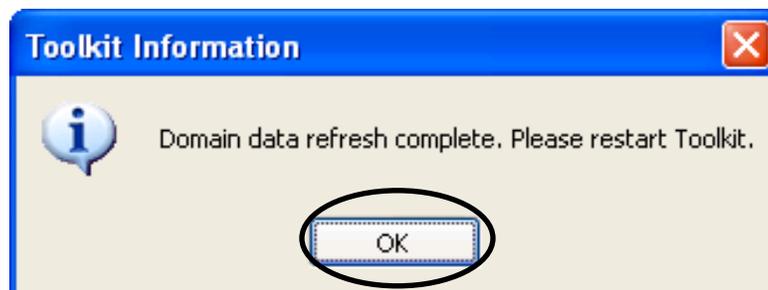
1. Open Toolkit.
2. Select **“File”** / **“Reload Domain Data”**.



3. Click **“OK”**



4. Wait for synchronization to complete.
5. Click **“OK”**



17. Refreshing Domain Data in Customer Service Toolkit

6. Restart Toolkit.

Toolkit Tip

If you encounter the following message when logging in to Toolkit, ALWAYS select "YES".

