

## Things to consider before the purchase of a seasonal high tunnel

1. The Mississippi Natural Resources Conservation Service (NRCS) requires the following:
  - 4 year minimum warranty on cover
  - 1 year minimum warranty on frame and associated components
  - 6 Foot minimum side wall height
2. Pay very close attention to the warranty because some manufacturers require a registration card to be filled out and sent back to the company within a certain timeframe. Failure to get the registration card back within this timeframe voids the warranty. **It is the buyer's responsibility to return the registration card within the specified timeframe.**
3. If a producer needs to file a warranty claim, they need to do so **immediately**. Most manufacturers require photographic evidence as proof, so if the producer doesn't submit pictures, the warranty claim will not be accepted. Again, depending on the manufacturer a certain timeframe applies. If the required information is not received within the specified timeframe, the warranty claim will not be accepted. **It is the buyer's responsibility to file the warranty claim within the specified timeframe.**
4. Other items not included under warranty include the following:
  - Accidental damage during construction by the producer.
  - Falling objects such as tree branches.
  - Incorrect installation.
  - Any modifications to the manufacturer's design.
  - Acts of God such as wind, ice and hail are not covered under warranty.
  - Failure to anchor the structure to the ground.
  - Kit must use **only** manufacturer recommended components. An example of this is that the end walls need to be purchased from the same manufacturer as the kit.
5. If the manufacturer determines that the buyer return a damaged component, the buyer may have to supply an authorization code (**dependent on manufacturer**) with the shipping paid. The new product will be shipped out promptly (**dependent on manufacturer**), however the buyer may be responsible for shipping cost (**dependent on manufacturer**).

**\*\*Disclaimer:** These items to consider were gathered from numerous vendors' warranty information. If the buyer needs more detailed information NRCS would recommend that they contact the manufacturer directly.